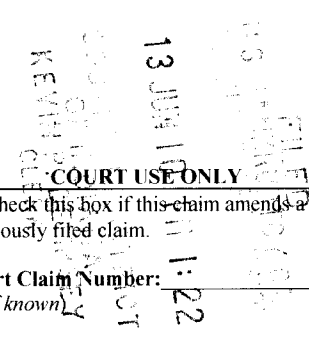


B10 (Official Form 10) (04/13)

UNITED STATES BANKRUPTCY COURT Southern District of Indiana		PROOF OF CLAIM
Name of Debtor: COMPLETE HYDRAULIC SERVICE AND SALES, INC	Case Number: 13-04677-JKC-11	
NOTE: Do not use this form to make a claim for an administrative expense that arises after the bankruptcy filing. You may file a request for payment of an administrative expense according to 11 U.S.C. § 503.		
Name of Creditor (the person or other entity to whom the debtor owes money or property): R F HOUTZ AND SON INC		
Name and address where notices should be sent: 701 E NORTH, ELBURN, IL. 60119		<input type="checkbox"/> Check this box if this claim amends a previously filed claim. Court Claim Number: _____ (If known)
Telephone number: (630) 365-6551 email: ROB@RFHOUTZ.COM		
Name and address where payment should be sent (if different from above):		<input type="checkbox"/> Check this box if you are aware that anyone else has filed a proof of claim relating to this claim. Attach copy of statement giving particulars.
Telephone number: email:		
1. Amount of Claim as of Date Case Filed: \$ <u>2,266.29</u> If all or part of the claim is secured, complete item 4. If all or part of the claim is entitled to priority, complete item 5. <input type="checkbox"/> Check this box if the claim includes interest or other charges in addition to the principal amount of the claim. Attach a statement that itemizes interest or charges.		
2. Basis for Claim: <u>PAID LIFT NEVER RECEIVED</u> (See instruction #2)		
3. Last four digits of any number by which creditor identifies debtor:	3a. Debtor may have scheduled account as: _____ (See instruction #3a)	3b. Uniform Claim Identifier (optional): _____ (See instruction #3b)
4. Secured Claim (See instruction #4) Check the appropriate box if the claim is secured by a lien on property or a right of setoff, attach required redacted documents, and provide the requested information. Nature of property or right of setoff: <input type="checkbox"/> Real Estate <input type="checkbox"/> Motor Vehicle <input type="checkbox"/> Other Describe: _____ Value of Property: \$ _____ Annual Interest Rate _____ % <input type="checkbox"/> Fixed or <input type="checkbox"/> Variable (when case was filed)		
Amount of arrearage and other charges, as of the time case was filed, included in secured claim, if any: \$ _____ Basis for perfection: _____ Amount of Secured Claim: \$ _____ Amount Unsecured: \$ _____		
5. Amount of Claim Entitled to Priority under 11 U.S.C. § 507 (a). If any part of the claim falls into one of the following categories, check the box specifying the priority and state the amount.		
<input type="checkbox"/> Domestic support obligations under 11 U.S.C. § 507 (a)(1)(A) or (a)(1)(B). <input checked="" type="checkbox"/> Up to \$2,775* of deposits toward purchase, lease, or rental of property or services for personal, family, or household use – 11 U.S.C. § 507 (a)(7).	<input type="checkbox"/> Wages, salaries, or commissions (up to \$12,475*) earned within 180 days before the case was filed or the debtor's business ceased, whichever is earlier – 11 U.S.C. § 507 (a)(4). <input type="checkbox"/> Taxes or penalties owed to governmental units – 11 U.S.C. § 507 (a)(8).	<input type="checkbox"/> Contributions to an employee benefit plan – 11 U.S.C. § 507 (a)(5). <input type="checkbox"/> Other – Specify applicable paragraph of 11 U.S.C. § 507 (a)(____).
Amount entitled to priority: \$ <u>2,266.29</u>		
<small>*Amounts are subject to adjustment on 4/01/16 and every 3 years thereafter with respect to cases commenced on or after the date of adjustment.</small>		
6. Credits. The amount of all payments on this claim has been credited for the purpose of making this proof of claim. (See instruction #6)		

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7. Documents: Attached are **redacted** copies of any documents that support the claim, such as promissory notes, purchase orders, invoices, itemized statements of running accounts, contracts, judgments, mortgages, security agreements, or, in the case of a claim based on an open-end or revolving consumer credit agreement, a statement providing the information required by FRBP 3001(c)(3)(A). If the claim is secured, box 4 has been completed, and **redacted** copies of documents providing evidence of perfection of a security interest are attached. If the claim is secured by the debtor's principal residence, the Mortgage Proof of Claim Attachment is being filed with this claim. (See instruction #7, and the definition of "redacted".)

DO NOT SEND ORIGINAL DOCUMENTS. ATTACHED DOCUMENTS MAY BE DESTROYED AFTER SCANNING.

If the documents are not available, please explain:

7 PAGES ATTACHED

8. Signature: (See instruction #8)

Check the appropriate box.

☐ I am the creditor. ☒ I am the creditor's authorized agent. ☐ I am the trustee, or the debtor, or their authorized agent. ☐ I am a guarantor, surety, indorser, or other codebtor. (See Bankruptcy Rule 3004.) (See Bankruptcy Rule 3005.)


I declare under penalty of perjury that the information provided in this claim is true and correct to the best of my knowledge, information, and reasonable belief.

Print Name: ROBERT HOUTZ

Title: VP/GM

Company: R F HOUTZ AND SON INC

Address and telephone number (if different from notice address above):

 6-6-13
(Signature) (Date)

Telephone number: (630) 365-6551 email: ROB@RFHOUTZ.COM

Penalty for presenting fraudulent claim: Fine of up to \$500,000 or imprisonment for up to 5 years, or both. 18 U.S.C. §§ 152 and 3571.

INSTRUCTIONS FOR PROOF OF CLAIM FORM

The instructions and definitions below are general explanations of the law. In certain circumstances, such as bankruptcy cases not filed voluntarily by the debtor, exceptions to these general rules may apply.

Items to be completed in Proof of Claim form

Court, Name of Debtor, and Case Number:

Fill in the federal judicial district in which the bankruptcy case was filed (for example, Central District of California), the debtor's full name, and the case number. If the creditor received a notice of the case from the bankruptcy court, all of this information is at the top of the notice.

Creditor's Name and Address:

Fill in the name of the person or entity asserting a claim and the name and address of the person who should receive notices issued during the bankruptcy case. A separate space is provided for the payment address if it differs from the notice address. The creditor has a continuing obligation to keep the court informed of its current address. See Federal Rule of Bankruptcy Procedure (FRBP) 2002(g).

1. Amount of Claim as of Date Case Filed:

State the total amount owed to the creditor on the date of the bankruptcy filing. Follow the instructions concerning whether to complete items 4 and 5. Check the box if interest or other charges are included in the claim.

2. Basis for Claim:

State the type of debt or how it was incurred. Examples include goods sold, money loaned, services performed, personal injury/wrongful death, car loan, mortgage note, and credit card. If the claim is based on delivering health care goods or services, limit the disclosure of the goods or services so as to avoid embarrassment or the disclosure of confidential health care information. You may be required to provide additional disclosure if an interested party objects to the claim.

3. Last Four Digits of Any Number by Which Creditor Identifies Debtor:

State only the last four digits of the debtor's account or other number used by the creditor to identify the debtor.

3a. Debtor May Have Scheduled Account As:

Report a change in the creditor's name, a transferred claim, or any other information that clarifies a difference between this proof of claim and the claim as scheduled by the debtor.

3b. Uniform Claim Identifier:

If you use a uniform claim identifier, you may report it here. A uniform claim identifier is an optional 24-character identifier that certain large creditors use to facilitate electronic payment in chapter 13 cases.

4. Secured Claim:

Check whether the claim is fully or partially secured. Skip this section if the

claim is entirely unsecured. (See Definitions.) If the claim is secured, check the box for the nature and value of property that secures the claim, attach copies of lien documentation, and state, as of the date of the bankruptcy filing, the annual interest rate (and whether it is fixed or variable), and the amount past due on the claim.

5. Amount of Claim Entitled to Priority Under 11 U.S.C. § 507 (a).

If any portion of the claim falls into any category shown, check the appropriate box(es) and state the amount entitled to priority. (See Definitions.) A claim may be partly priority and partly non-priority. For example, in some of the categories, the law limits the amount entitled to priority.

6. Credits:

An authorized signature on this proof of claim serves as an acknowledgment that when calculating the amount of the claim, the creditor gave the debtor credit for any payments received toward the debt.

7. Documents:

Attach redacted copies of any documents that show the debt exists and a lien secures the debt. You must also attach copies of documents that evidence perfection of any security interest and documents required by FRBP 3001(c) for claims based on an open-end or revolving consumer credit agreement or secured by a security interest in the debtor's principal residence. You may also attach a summary in addition to the documents themselves. FRBP 3001(c) and (d). If the claim is based on delivering health care goods or services, limit disclosing confidential health care information. Do not send original documents, as attachments may be destroyed after scanning.

8. Date and Signature:

The individual completing this proof of claim must sign and date it. FRBP 9011. If the claim is filed electronically, FRBP 5005(a)(2) authorizes courts to establish local rules specifying what constitutes a signature. If you sign this form, you declare under penalty of perjury that the information provided is true and correct to the best of your knowledge, information, and reasonable belief. Your signature is also a certification that the claim meets the requirements of FRBP 9011(b). Whether the claim is filed electronically or in person, if your name is on the signature line, you are responsible for the declaration. Print the name and title, if any, of the creditor or other person authorized to file this claim. State the filer's address and telephone number if it differs from the address given on the top of the form for purposes of receiving notices. If the claim is filed by an authorized agent, provide both the name of the individual filing the claim and the name of the agent. If the authorized agent is a servicer, identify the corporate servicer as the company. Criminal penalties apply for making a false statement on a proof of claim.

DEFINITIONS

Debtor

A debtor is the person, corporation, or other entity that has filed a bankruptcy case.

Creditor

A creditor is a person, corporation, or other entity to whom debtor owes a debt that was incurred before the date of the bankruptcy filing. See 11 U.S.C. §101 (10).

Claim

A claim is the creditor's right to receive payment for a debt owed by the debtor on the date of the bankruptcy filing. See 11 U.S.C. §101 (5). A claim may be secured or unsecured.

Proof of Claim

A proof of claim is a form used by the creditor to indicate the amount of the debt owed by the debtor on the date of the bankruptcy filing. The creditor must file the form with the clerk of the same bankruptcy court in which the bankruptcy case was filed.

Secured Claim Under 11 U.S.C. § 506 (a)

A secured claim is one backed by a lien on property of the debtor. The claim is secured so long as the creditor has the right to be paid from the property prior to other creditors. The amount of the secured claim cannot exceed the value of the property. Any amount owed to the creditor in excess of the value of the property is an unsecured claim. Examples of liens on property include a mortgage on real estate or a security interest in a car. A lien may be voluntarily granted by a debtor or may be obtained through a court proceeding. In some states, a court judgment is a lien.

A claim also may be secured if the creditor owes the debtor money (has a right to setoff).

Unsecured Claim

An unsecured claim is one that does not meet the requirements of a secured claim. A claim may be partly unsecured if the amount of the claim exceeds the value of the property on which the creditor has a lien.

Claim Entitled to Priority Under 11 U.S.C. § 507 (a)

Priority claims are certain categories of unsecured claims that are paid from the available money or property in a bankruptcy case before other unsecured claims.

Redacted

A document has been redacted when the person filing it has masked, edited out, or otherwise deleted, certain information. A creditor must show only the last four digits of any social-security, individual's tax-identification, or financial-account number, only the initials of a minor's name, and only the year of any person's date of birth. If the claim is based on the delivery of health care goods or services, limit the disclosure of the goods or services so as to avoid embarrassment or the disclosure of confidential health care information.

Evidence of Perfection

Evidence of perfection may include a mortgage, lien, certificate of title, financing statement, or other document showing that the lien has been filed or recorded.

INFORMATION

Acknowledgment of Filing of Claim

To receive acknowledgment of your filing, you may either enclose a stamped self-addressed envelope and a copy of this proof of claim or you may access the court's PACER system (www.pacer.psc.uscourts.gov) for a small fee to view your filed proof of claim.

Offers to Purchase a Claim

Certain entities are in the business of purchasing claims for an amount less than the face value of the claims. One or more of these entities may contact the creditor and offer to purchase the claim. Some of the written communications from these entities may easily be confused with official court documentation or communications from the debtor. These entities do not represent the bankruptcy court or the debtor. The creditor has no obligation to sell its claim. However, if the creditor decides to sell its claim, any transfer of such claim is subject to FRBP 3001(e), any applicable provisions of the Bankruptcy Code (11 U.S.C. § 101 *et seq.*), and any applicable orders of the bankruptcy court.



WELCOME

Thank You for choosing the Wyndham Rewards® Visa Card. Use your card today and start earning points on all of your purchases. Points add up quickly.

3 Points per \$1 spent on every hotel stay at over 6,000 participating locations¹

2 Points per \$1 spent on all other purchases

PLUS - earn 12,000 bonus points when you use your Wyndham Rewards® Visa Card for the first time.²

It really is that easy!

¹ All hotels are individually owned and operated excluding certain Wyndham and international Ramada hotels which are managed by an affiliate of Wyndham Hotels or through a joint venture partner. For participating countries or brands, see program terms and conditions at wyndhamrewards.com.

² This one-time promotion is limited to new credit card Customers. Points post 8-12 weeks after first transaction.

Rewards Summary

Member Number: 100860629H		
Points earned on hotel stays at participating locations ¹	+	0
Points earned on all other purchases this period	+	4,772
Bonus or promotional Points earned this period	+	12,000
Adjustments	+	0
Total Points earned	=	16,772

Wyndham® Hotels & Resorts | Wyndham Grand® Collection | Wyndham Garden® | Super 8® Wingate® by Wyndham | Hawthorne Suites® by Wyndham | Ramada® Worldwide | Days Inn® Baymont Inn & Suites® | Microtel Inn & Suites | Howard Johnson® | Travelodge® | Knights Inn®

¹ All hotels are independently owned and operated excluding certain Wyndham and international Ramada hotels which are managed by an affiliate of Wyndham Hotels or through a joint venture partner. For participating countries or brands, see program terms and conditions at wyndhamrewards.com.

Activity for MR ROBERT HOUTZ - Card ending in 3392

Purchases					Amount
Trans Date	Posting Date	Transaction Description			
10/07	10/10	JEWEL #3347	ELBURN	IL	\$68.74
10/14	10/17	COMPLETE HYDRAULIC SERVICE	317-7365094	IN	\$2,266.29
10/15	10/17	GCI*GUITAR CENTER SPO	866-498-7882	CA	\$50.75
Total Purchase Activity					\$2,385.78

Summary of Fees and Interest

Fees				Amount
Trans Date	Posting Date	Transaction Description		
		Total Fees for this Period		\$0.00
Interest Charged				Amount
Trans Date	Posting Date	Transaction Description		
		Total Interest for this Period		\$0.00

Year-to-Date Summary of Fees and Interest Charged*

Total Fees charged in 2011	\$0.00	Total Interest charged in 2011	\$0.00
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*This Year-to-Date Summary reflects the Fees and Interest charged on billing statements with closing dates in 2011. The Summary does not reflect any fees or interest adjustments and/or credits that have been made.

Interest Charge Calculation - 30 Days in Billing Cycle

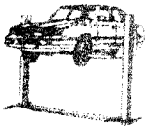
	Balance Subject to Interest Rate	ANNUAL PERCENTAGE RATE (APR)	Interest Charge
Purchases			
Current Purchases	\$0.00	16.24% (v)	\$0.00
Balance Transfers			
Current Balance Transfers/Checks	\$0.00	0.00%	\$0.00
Cash Advances			
Current Cash Advance	\$0.00	25.24% (v)	\$0.00
Total			\$0.00

Your Annual Percentage Rate (APR) is the annual interest rate on your account. (v)=Variable Rate

Dispute
"3392"
Signature

Send letter

Fax - 866-380-3437

INVOICE**COMPLETE HYDRAULIC SERVICE & SALES, INC.**

130 COMMERCE PARK DRIVE
FRANKLIN, INDIANA 46131
(317) 736-5094 • FAX (317) 738-0555
www.completehydraulic.com

PICK UP & DELIVERY

INVOICE NUMBER: 105002

INVOICE DATE: 10/01/11

PAGE: 1

ORDER ID: 99526

SOLD TO:

SHIP TO:
R. P. HOUTZ & SON INC.
701 E. NORTH ST.
ELBURN, IL 60119

PLEASE PAY PROMPTLY TO AVOID FINANCE CHARGES: NET 10 DAYS

PLEASE PAY PROMPTLY TO AVOID FINANCE CHARGES: NET 10 DAYS				
CUSTOMER ID		CUSTOMER PO	PAYMENT TERMS	
9300000001		ROB HELLER	CASH SALE	
SALES REP ID	SHIPPING METHOD		SHIP DATE	DUE DATE
001	PICK UP & DELIV		09/20/2011	10/01/11
QUANTITY	ITEM NUMBER	DESCRIPTION	UNIT PRICE	EXTENSION

1	2	SERIAL 4017081170130504LT		
1	3	SP. 4 POST TALLER LOWER	1,640.00	1,640.00
1	4	SHIP/HANDLY SPEC. ORD	365.34	365.34
1	5	THANKS, COMPLETE HYDR.		
1	6	THANKS, GARDEN LARRY		

Paul
10/11

Phone Order

Signature

Your Business Is Important To Our Business
Thank You!

Non-Taxable Subtotal 2266.29
Taxable Subtotal 0.00
Sales Tax 0.00
Total Invoice Amount 2266.29
Payment Received 0.00
TOTAL DUE 2266.29

All merchandise sold on credit, subject to the terms of shipment. All claims must be made immediately on receipt of goods. Do not return goods without notifying us. Return goods must be prepaid, and return to a 15% handling charge when shipped according to original order. A service charge of 1% per month assessed on all overdue balances. Buyer agrees to pay all costs, expenses and attorney's fees incurred by CHSSI in collecting sums due or in regaining possession of said equipment or in enforcing or protecting its rights. These terms will be deemed accepted by the buyer. These terms will be deemed accepted by the buyer.

Card Services
P.O. Box 8823
Wilmington, DE 19899-8823

MB 01 026093 59979 B 108 A
Mr Robert Houtz
311 E South St
Elburn IL 60119-9025



March 23, 2012
Account Ending In 3392
Case Number: DP 0500008

Dear Mr Robert Houtz,

This letter is in reference to your Wyndam Rewards® Visa® card account.

Thank you for notifying us of your billing dispute for the 2266.29 charge from COMPLETE HYDRAULIC SERVIC that was billed to your account on 10/14/2011 8:00:00 AM. We have opened a dispute case for you, and it has been referred to a dispute specialist who will begin to review your case within the next few days.

Our investigation can take up to 45 days to complete depending on the complexity of the case. During the time that the transaction remains in dispute, it will continue to appear on your statement. However, the transaction will not be subject to finance charges, and you are not responsible to pay any portion of the disputed transaction while the investigation is pending. We may also reach out to you and request additional information if it is needed so that we can present the strongest case to the merchant on your behalf.

We will do our best to represent your interests in this case and will work to reach a fair outcome. Once we have completed our review we will send you a letter with our findings. If the disputed charge is not resolved in your favor, we will provide you with a reason why you did not prevail, and you will be responsible for paying for the transaction.

If you have any questions about this case, please contact us at 1-877-390-4200 and reference the case number listed above.

Sincerely,

Card Services

note: NO Refund - claim too old

DPS065

026093 1/1



WLD NOV 28, 2012

Randy Brown Called

Said " I see that you PAID "

" We Assume that you received
Product - we will check out &
get Back to you. "

when ?

RAO

geo-695-5512

Randy Brown -

Health
Issue -

12/12/12

1:09 PM.
EST

Shipped - ? Lost -

when ?

on Dock Somewhere?

Will get ~~to~~ back to me directly?

Cub Cadet®

R.F. HOUTZ & SON INC.

701 E. North St.
Elburn, IL 60119

ROB HOUTZ
rob@rfhoutz.com

(630) 365-6551
(630) 365-6579 fax
www.RFHoutz.com

4-15-12
4-3-13

TO: Randy Brown-

now has been over 1 year
waiting for list.

Here is a copy of:

1. Your Receipt
2. where you changed my credit card
3. note from Idgen-
4. copy of my statement from my credit card

yes, I paid my credit card -

Please send list.

thanks

Rob Houtz

Rob N Houtz

From: noreply@salesforce.com on behalf of Indiana Consumer Protection Division
<indianacpd@atg.in.gov>
Sent: Friday, April 05, 2013 2:47 PM
To: rob@rfhoutz.com
Subject: Office of the Attorney General Case # 11017154

Dear Mr. Houtz,

3392

Thank you for submitting your complaint. It has been received by the Consumer Protection Division. You will be notified in approximately 10-14 working days of how our office will proceed with your complaint.

Thank you,
Office of the Indiana Attorney General
Consumer Protection Division

4-8-13

To: Bancroft/Wyndham

Fraudulent charge by Complete Hydraulics
\$2266.29 - Equipment ordered has
Not been received; Please Credit my
Account.

Seems they are now out of business

Rob Houtz