

Sophia M. Rios, CSB #305801  
Email: srios@bm.net  
BERGER MONTAGUE PC  
8241 La Mesa Blvd., Suite A  
La Mesa, California 91942  
Telephone: (619) 489-0300  
Facsimile: (215) 875-4604

[Additional Counsel Appear on Signature Page]

*Attorneys for Plaintiff and the Proposed Class*

UNITED STATES DISTRICT COURT  
FOR THE NORTHERN DISTRICT OF CALIFORNIA  
OAKLAND DIVISION

PAULA SPARKMAN, on behalf of herself and  
all others similarly situated,

Plaintiff,

v.

COMERICA BANK, a foreign corporation, and  
CONDUENT STATE & LOCAL SOLUTIONS,  
INC., a foreign corporation,

Defendants.

NO. 4:23-cv-02028-DMR

~~[PROPOSED]~~ ORDER (AS MODIFIED)  
GRANTING PLAINTIFF'S  
UNOPPOSED MOTION FOR  
PRELIMINARY APPROVAL OF  
CLASS ACTION SETTLEMENT

The Honorable Donna M. Ryu

CLASS ACTION

THIS MATTER came before the Court on Plaintiff's Unopposed Motion for Preliminary Approval of Class Action Settlement. The Court has reviewed the Parties' Settlement Agreement and Release and Plaintiff's Unopposed Motion for Preliminary Approval of Class Action Settlement.

1. The Court has considered the proposed settlement of the claims asserted by a proposed Settlement Class defined as follows:

All persons issued a California Way2Go Card Prepaid Mastercard (1) who notified Conduent that one or more charges on their Way2Go account were unauthorized; (2) for whom Conduent's records do not reflect indicia of first-party fraud or a dispute over the quality of a good or service; and

~~[PROPOSED]~~ ORDER (AS MODIFIED) GRANTING  
PLAINTIFF'S UNOPPOSED MOTION FOR  
PRELIMINARY APPROVAL OF CLASS ACTION  
SETTLEMENT - 1

Case No. 4:23-cv-02028-DMR

TERRELL MARSHALL LAW GROUP PLLC  
936 North 34th Street, Suite 300  
Seattle, Washington 98103-8869  
TEL. 206.816.6603 • FAX 206.319.5450  
www.terrellmarshall.com

1 (3) who were denied reimbursement with a denial letter identified in  
2 Defendants' systems by the letter code FRD7-GO-Deny-Conflicting Info or  
FRD7 Deny-Conflicting Info dated on or before December 10, 2024.

3 The Settlement Class Members accounts are identified on Exhibit C to the  
4 Settlement Agreement.

5 2. For purposes of the settlement only, the Court finds the Settlement Class satisfies  
6 the requirements of Federal Rule of Civil Procedure 23(a) and (b)(3).

7 3. Rule 23(a)(1): numerosity. The Settlement Class has over 5,700 members, which  
8 satisfies the numerosity requirement. *See* Fed. R. Civ. P. 23(a)(1) (a class must be "so numerous  
9 that joinder of all members is impracticable"); *Celano v. Marriott Int'l Inc.*, 242 F.R.D. 544,  
10 548-49 (N.D. Cal. 2007) (numerosity is generally satisfied when a class has at least 40  
11 members).

12 4. Rule 23(a)(2): commonality. The Settlement Class satisfies the commonality  
13 requirement, which requires that class members' claims "depend upon a common contention," or  
14 such a nature that "determination of its truth or falsity will resolve an issue that is central to the  
15 validity of each [claim] in one stroke." *Wal-Mart Stores, Inc. v. Dukes*, 564 U.S. 338, 350  
16 (2011). All Settlement Class Members' claims depend on the same contention: that Defendants  
17 denied their claims of unauthorized transactions on their Way2Go accounts because Defendants  
18 could not "confirm fraud occurred" after a cursory investigation found "conflicting information."  
19 The truth of this contention turns on common evidence and could be fairly resolved for all class  
20 members at once. *See Beaver v. Omni Hotels Mgmt. Corp.*, No. 20-cv-00191, 2023 WL  
21 6120685, at \*5 (S.D. Cal. Sept. 18, 2023) ("Where common questions stem from the same  
22 source, or focus on the defendant's conduct, commonality is generally satisfied." (citing, *e.g.*,  
*Just Film, Inc. v. Buono*, 847 F.3d 1108, 1124 n.3 (9th Cir. 2017))).

23 5. Rule 23(a)(3): typicality. The Settlement Class satisfies the typicality requirement  
24 because "the claims or defenses of the representative parties are typical of the claims or defenses  
25 of the class." Fed. R. Civ. P. 23(a)(3). Ms. Sparkman's claims and Settlement Class Members'  
26 claims arise from the same course of alleged conduct by Defendants and are based on the same  
27

1 legal theories. *See Ellis v. Costco Wholesale Corp.*, 657 F.3d 970, 984 (9th Cir. 2011) (typicality  
2 exists when the class representative and the class are injured by the same course of conduct).

3 6. Rule 23(a)(4): adequacy. The Settlement Class satisfies the adequacy requirement  
4 because Ms. Sparkman and her counsel will “fairly and adequately protect the interests of the  
5 class.” Fed. R. Civ. P. 23(a)(4). Ms. Sparkman has no interests that are antagonistic to or conflict  
6 with Settlement Class Members’ interests and she has demonstrated her commitment to the  
7 Settlement Class through her participation in this litigation. Ms. Sparkman has also retained  
8 counsel with substantial experience in litigating consumer class actions who have been appointed  
9 to serve as class counsel in similar cases.

10 7. Rule 23(b)(3): predominance. Predominance is satisfied when “the common,  
11 aggregation-enabling, issues in the case are more prevalent or important than the non-common,  
12 aggregation-defeating, individual issues.” *Tyson Foods, Inc. v. Bouaphakeo*, 577 U.S. 442, 453  
13 (2016) (citation omitted). “[M]ore important questions apt to drive the resolution of the litigation  
14 are given more weight in the predominance analysis over individualized questions which are of  
15 considerably less significance to the claims of the class.” *Torres v. Mercer Canyons Inc.*, 835  
16 F.3d 1125, 1134 (9th Cir. 2016). The central issues of Defendants’ liability are common to  
17 Settlement Class Members and predominate over any individual issues. Ms. Sparkman’s claims  
18 all turn on the adequacy of Defendants’ standardized procedures for investigating claims of  
19 unauthorized transactions, and this issue would be resolved with predominantly common  
20 evidence of Defendants’ conduct. *See Nelipa v. TD Bank*, 2024 WL 3017141, at \*19-22  
21 (E.D.N.Y. June 17, 2024); *see also Owino v. CoreCivic, Inc.*, 60 F.4th 437, 445 (9th Cir. 2022)  
22 (“In other words, the question is appropriate for class-wide resolution because either CoreCivic’s  
23 ‘company-wide policies and practices violated the law and the rights of the class members, or  
24 they didn’t.”).

25 8. Rule 23(b)(3): superiority. The superiority requirement is satisfied because class-  
26 wide resolution “is superior to other available methods for fairly and efficiently adjudicating the  
27 controversy.” Fed. R. Civ. P. 23(b)(3). Courts do not consider manageability in the settlement

1 context. *Cottle v. Plaid Inc.*, 340 F.R.D. 356, 370 (N.D. Cal. 2021). The remaining factors  
2 support certification. Concentrating the litigation in this District is appropriate, since Settlement  
3 Class members are recipients of California child support who reported unauthorized transactions  
4 on their California Way2Go cards. The Parties are not aware of other litigation against  
5 Defendants asserting the same claims. And Settlement Class Members are unlikely to have the  
6 necessary resources to bring individual claims against Defendants.

7 9. The Court appoints Paula Sparkman as Class Representative and appoints Terrell  
8 Marshall Law Group PLLC, Berger Montague PC, and Schlanger Law Group LLP to serve as  
9 Class Counsel.

10 10. The Settlement Agreement and Release appears, upon preliminary review, to be  
11 fair, reasonable, and adequate, and within the reasonable range of possible final approval. In  
12 reaching this conclusion, the Court has considered the factors set forth in Rule 23(e)(2), the  
13 *Churchill* factors outlined by the Ninth Circuit, and the District's Procedural Guidance for Class  
14 Action Settlements.

15 11. If the Settlement Agreement is not finally approved, is not upheld on appeal, or is  
16 otherwise terminated for any reason before Final Approval, then the Settlement Agreement and  
17 all negotiations, proceedings, and documents prepared, and statements made in connection  
18 therewith, shall be without prejudice to any Party and shall not be deemed or construed to be an  
19 admission or confession by any Party of any fact, matter, or proposition of law; and all Parties  
20 shall stand in the same procedural position as if the Settlement Agreement had not been  
21 negotiated, made, or filed with the Court.

22 12. The Court appoints American Legal Claim Services, LLC, as Settlement  
23 Administrator.

24 13. The Court will hold a Final Approval Hearing at 1:00 p.m. on  
25 December 11, 2025 at the Oakland Courthouse for the United States District Court for the  
26 Northern District of California, 1301 Clay Street, Oakland, California 94612 for the following  
27 purposes:

[PROPOSED] ORDER (AS MODIFIED) GRANTING  
PLAINTIFF'S UNOPPOSED MOTION FOR  
PRELIMINARY APPROVAL OF CLASS ACTION  
SETTLEMENT - 4

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- 1 a. To determine whether the proposed settlement is fair, reasonable, and
- 2 adequate and should be granted final approval by the Court;
- 3 b. To determine whether a final judgment should be entered dismissing the
- 4 claims of the Settlement Class with prejudice, as required by the
- 5 Settlement Agreement;
- 6 c. To consider the application of Class Counsel for an award of attorney's
- 7 fees, costs, and expenses, and for a service award to the Class
- 8 Representative; and
- 9 d. To rule upon other such matters as the Court may deem appropriate.

10 The courtroom for the final approval hearing will be identified one week in advance of  
11 the hearing.

12 14. The Court approves the Notice Plan, the Settlement Notices, and the Settlement  
13 Website as filed at Docket Nos. 127-1, 127-3, and 129-1. To the extent that the Parties or  
14 Settlement Administrator determine that ministerial changes to the Notices are necessary before  
15 disseminating either to the Settlement Classes, they may make those changes without further  
16 application to the Court. The Court finds the Notice Plan fully satisfies the requirements of  
17 Federal Rule of Civil Procedure 23 and due process, constitutes the best notice practicable under  
18 the circumstances, and shall constitute due and sufficient notice to all persons entitled thereto.

19 15. The Settlement Administrator shall send the Settlement Notices to Settlement  
20 Class Members in accordance with the Notice Plan no later than 30 days after entry of this Order.

21 16. If a class member chooses to opt out of the Settlement Class, the class member is  
22 required to submit an Opt-Out request to the Settlement Administrator stating that they do not  
23 want to be a class member. The Opt-Out request must include the name and address of the  
24 individual opting out and be postmarked on or before the Opt-Out Deadline specified in the  
25 Notice, which shall be 60 days after the Settlement Notice Date. A class member who submits a  
26 valid and timely Opt-Out request shall be excluded from the Settlement Class for any and all  
27 purposes. A Settlement Class Member who does not file a timely and valid Opt-Out request shall

1 be bound by all subsequent proceedings, orders, and judgments in this action pertaining to the  
2 Settlement Class.

3 17. Any Settlement Class Member who desires to object to the fairness of this  
4 Settlement should file a written objection with the Court by the Objection Deadline, which shall  
5 be 60 days after the Settlement Notice Date. The written objection must provide the objector's  
6 name, address, and telephone number, and the reasons for the objection. Objectors shall be  
7 bound by the terms of this Settlement and the orders and judgments of this Court.

8 18. Any Settlement Class Member who objects to Settlement may appear at the Final  
9 Approval Hearing, including through an attorney hired at the objector's expense. Objectors or  
10 their attorneys intending to appear at the Final Approval Hearing must file a notice of appearance  
11 with the Court no later than ten days before the Final Approval Hearing.

12 19. Class Counsel shall file their motion for attorneys' fees and expenses and for a  
13 service award for the Class Representative no later than 30 days after the Settlement Notice Date.

14 20. Class Counsel shall file a motion for final approval of the settlement and response  
15 to any objections no later than 14 days before the Final Approval Hearing.

16 21. Neither this Preliminary Approval Order nor the Settlement Agreement shall be  
17 construed or used as an admission or concession by or against Defendants or any of the Released  
18 Parties of any fault, omission, liability, or wrongdoing, or the validity of any of the Released  
19 Claims. This Preliminary Approval Order is not a finding of the validity or invalidity of any  
20 claims in this lawsuit or a determination of any wrongdoing by Defendants or any of the  
21 Released Parties. The preliminary approval of the Settlement Agreement does not constitute any  
22 opinion, position, or determination of this Court, one way or the other, as to the merits of the  
23 claims and defenses of Plaintiff, the Settlement Class Members, or Defendants.

24 22. The Court retains exclusive jurisdiction over this action to consider all further  
25 matters arising out of or connected with the Settlement Agreement. All proceedings before the  
26 Court are stayed pending final approval of the settlement, except as may be necessary to  
27 implement the settlement or comply with the terms of the Settlement Agreement. Pending final

~~[PROPOSED]~~ ORDER (AS MODIFIED) GRANTING  
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SETTLEMENT - 6

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1 determination of whether the settlement should be approved, the Class Representative, all  
2 Settlement Class Members, and any person or entity allegedly acting on behalf of Settlement  
3 Class Members, directly, representatively, or in any other capacity, are preliminarily enjoined  
4 from commencing or prosecuting against the Released Parties any action or proceeding in any  
5 court or tribunal asserting any of the Released Claims. This injunction shall not apply to  
6 individual claims of any Settlement Class Members who timely exclude themselves in a manner  
7 that complies with this Order. This injunction is necessary to protect and effectuate the  
8 settlement, this Order, and the Court's flexibility and authority to effectuate this settlement and  
9 to enter judgment when appropriate, and is ordered in aid of the Court's jurisdiction and to  
10 protect its judgments pursuant to 28 U.S.C. § 1651(a).

11 Based on the foregoing, it is HEREBY ORDERED that Plaintiff's Unopposed Motion for  
12 Preliminary Approval of Class Action Settlement is GRANTED.

13  
14 IT IS SO ORDERED.

15 Dated: August 12, 2025



16 DONNA M. RYU  
17 Chief Magistrate Judge